



xantrex

t 1-800-394-0440 (toll free in North America)

1-360-925-5097 (direct)

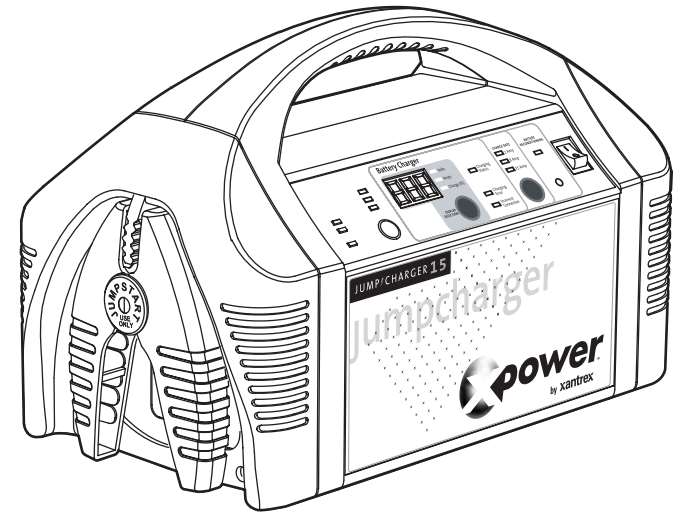
f 1-800-994-7828 (toll free in North America)

1-360-925-5143 (direct)

e CustomerService@xantrex.com

www.xantrex.com

XPower Jumpcharger 15 and 40





XPower Jumpcharger 15 and 40

Owner's Guide

About Xantrex

Xantrex Technology Inc. is a world-leading supplier of advanced power electronics and controls with products from 50 watt mobile units to one MW utility-scale systems for wind, solar, batteries, fuel cells, microturbines, and backup power applications in both grid-connected and stand-alone systems. Xantrex products include inverters, battery chargers, programmable power supplies, and variable speed drives that convert, supply, control, clean, and distribute electrical power.

Trademarks

XPower Jumpcharger 15 and 40 are trademarks of Xantrex International. Xantrex is a registered trademark of Xantrex International.

Other trademarks, registered trademarks, and product names are the property of their respective owners and are used herein for identification purposes only.

Notice of Copyright

XPower Jumpcharger 15 and 40 Owner's Guide© February 2005 Xantrex International. All rights reserved.

Disclaimer

UNLESS SPECIFICALLY AGREED TO IN WRITING, XANTREX TECHNOLOGY INC. ("XANTREX")

- (a) MAKES NO WARRANTY AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN ITS MANUALS OR OTHER DOCUMENTATION.
- (b) ASSUMES NO RESPONSIBILITY OR LIABILITY FOR LOSS OR DAMAGE, WHETHER DIRECT, INDIRECT, CONSEQUENTIAL OR INCIDENTAL, WHICH MIGHT ARISE OUT OF THE USE OF SUCH INFORMATION. THE USE OF ANY SUCH INFORMATION WILL BE ENTIRELY AT THE USER'S RISK.

Date and Revision

February 2005 Revision A

Part Number

975-0201-01-01

Contact Information

Telephone: 1 800 394 0440 (toll free North America)
1 360 925 5097 (direct)

Fax: 1 800 994 7828 (toll free North America)
1 360 925 5143 (direct)

Email: customerservice@xantrex.com

Web: www.xantrex.com

About This Guide

Purpose

This guide introduces the XPower Jumpcharger 15 and 40, describes the features, explains how the XPower Jumpchargers charge batteries, and provides procedures for operating the chargers.

Scope

This guide provides information for two products, the XPower Jumpcharger 15 and the XPower Jumpcharger 40. Where information is specific to one product, that product is referred to by name. When information applies to both products, they are referred to collectively as XPower Jumpcharger.

This guide does not provide details about particular brands of batteries. You need to consult individual battery manufacturers for this information.

Audience

The Guide is intended for anyone who needs to install and operate the XPower Jumpcharger 15 and 40.

Organization

This Guide is organized into 4 chapters and 2 appendices:

Chapter 1, “Introduction”, Chapter 1 contains information on the features available and the location of important parts on the front panel of the XPower Jumpcharger 15 and 40.

Chapter 2, “Operation”, Chapter 2 explains how to operate the XPower Jumpcharger efficiently.

Chapter 3, “Maintenance”, Chapter 3 provides information on maintaining the XPower Jumpcharger’s internal battery.

Chapter 4, “Troubleshooting”, Chapter 4 will help you identify and remedy problems than can occur with the XPower Jumpcharger.

Appendix A, “Specifications”, Appendix A lists the specifications for the XPower Jumpcharger.

Appendix B, “Battery Charging”, Appendix B describes battery charging in more detail.

Conventions Used

The following conventions are used in this guide.



WARNING

Warnings identify conditions that could result in personal injury or loss of life.



CAUTION

Cautions identify conditions or practices that could result in damage to the unit or to other equipment.

Important: These notes describe an important action item or an item that you must pay attention to.

Related Information

You can find more information about Xantrex Technology Inc. as well as its products and services at **www.xantrex.com**

Important Safety Instructions

The XPower Jumpcharger 15 and 40 generate a low DC voltage and high DC current to the battery being charged. Operating the XPower Jumpcharger 15 and 40 incorrectly or misusing them may damage the equipment or create hazardous conditions for the user.

Save these instructions. This guide contains important safety and operating instructions.



WARNING: Explosion hazard

The XPower Jumpcharger 15 and 40 are designed to charge 12 V lead-acid batteries only. Do not use these products on batteries with other voltage ratings.



WARNING: Shock hazard. Keep away from children.

The XPower Jumpcharger 15 and 40 generate a low voltage and high current DC to the battery being charged. Do not expose the charger to water, rain, snow or spray.

Do not open the XPower Jumpcharger 15 and 40. There are no user-serviceable parts inside the unit.



WARNING: Explosion hazard

Do not use this product where there are flammable fumes or gases, such as in the bilge of a gasoline-powered boat, or near propane tanks. Do not use this product in an enclosure containing lead acid batteries. These batteries vent explosive hydrogen gas which can be ignited by sparks from electrical connections.

When working on electrical equipment, always ensure someone is nearby to help you in an emergency.



WARNING: Explosion hazard

Battery reconditioning mode works only on flooded lead-acid 12 V batteries. Do not attempt to recondition sealed lead-acid batteries.



WARNING: Explosion hazard

During battery reconditioning phase, the battery generates potentially flammable gases. Follow all the battery safety precautions listed in this guide. Ventilate the area around the battery thoroughly and ensure that there are no sources of flame or sparks in the vicinity.



WARNING: Heated surface

Ensure at least 2" (5 cm) air space is maintained on all sides of the XPower Jumpcharger 15 and 40. During operation, keep away from materials that may be affected by high temperatures.



WARNING: Fire hazard

Never allow jumpstart cables' red and black clamps to touch each other or another common metal conductor. This could cause damage to the unit and/or create a sparking/explosion hazard. Always turn OFF the Jumpstart Power Switch after use.



WARNING: Fire hazard

Jumpstart cable clamps must be connected positive to positive (red clamp to battery "+") and negative to negative (black clamp to battery "-"). A reverse polarity connection (positive to negative) may cause damage to the unit and/or create a sparking/explosion hazard.



WARNING: Fire hazard

The jumpstart feature is designed for short term operation only—less than 4 seconds. Operating the jumpstart feature for more than 4 seconds may cause damage to the unit. Allow the XPower Jumpcharger 15 and 40 to cool down for at least 3 minutes after each jumpstart.

**WARNING: Explosion hazard**

Never attempt to charge a frozen battery.

**WARNING: Shock hazard**

To reduce the risk of electrical shock, disconnect both AC and DC power from the XPower Jumpcharger 15 and 40 before attempting any maintenance or cleaning or working on any circuits connected to the XPower Jumpcharger 15 and 40. Turning AC ON/OFF switch to OFF will not reduce this risk.

**CAUTION**

Do not expose the XPower Jumpcharger 15 and 40 to temperatures over 104 °F (40 °C).

Precautions When Working With Batteries



WARNING: Explosion or fire hazard

1. Follow all instructions published by the battery manufacturer and the manufacturer of the equipment in which the battery is installed.
2. Make sure the area around the battery is well ventilated.
3. Never smoke or allow a spark or flame near the engine or batteries.
4. Use caution to reduce the risk of dropping a metal tool on the battery. It could spark or short circuit the battery or other electrical parts and could cause an explosion.
5. Remove all metal items, like rings, bracelets, and watches when working with lead-acid batteries. Lead-acid batteries produce a short circuit current high enough to weld metal to skin, causing a severe burn.
6. Have someone within range of your voice or close enough to come to your aid when you work near a lead-acid battery.
7. Have plenty of fresh water and soap nearby in case battery acid contacts skin, clothing, or eyes.
8. Wear complete eye protection and clothing protection. Avoid touching your eyes while working near batteries.
9. If battery acid contacts skin or clothing, wash immediately with soap and water. If acid enters your eye, immediately flood it with running cold water for at least twenty minutes and get medical attention immediately.
10. If you need to remove a battery, always remove the ground terminal from the battery first. Make sure all accessories are off so you don't cause a spark.

FCC Information to the User

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction guide, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Contents

Important Safety Instructions----- v

1 Introduction

 XPower Jumpcharger Features ----- 1-1

 Continuous Charge Rating ----- 1-2

 Wide Voltage Range ----- 1-2

 Protection Features ----- 1-2

 Isolated Design----- 1-3

 Front Panel Selectors----- 1-3

 Front Panel Indicator Lights and Settings ----- 1-4

 Jumpstart Connections----- 1-6

 Charger Cable Storage Compartment ----- 1-7

2 Operation

 Operating Conditions and Guidelines ----- 2-1

 Choosing a Location ----- 2-2

 Using XPower Jumpcharger for the First Time ----- 2-3

 Recharging the Jumpcharger Battery ----- 2-3

 Charging 12 Volt Batteries----- 2-5

 Charging Rates Selection Guide ----- 2-7

 Reconditioning (Equalizing) Flooded Type External Batteries - - 2-8

 Jumpstarting a Vehicle Engine ----- 2-11

3 Maintenance

 Cleaning ----- 3-1

 Internal Jumpstarter Battery Maintenance----- 3-2

 Recharging the XPower Jumpcharger Battery ----- 3-3

4 Troubleshooting

Troubleshooting Reference ----- 4-1

A Specifications

Physical Specifications ----- A-1
Electrical Specifications ----- A-2
AC Input Specifications ----- A-3
Protection Features ----- A-3
Approvals ----- A-3

B Battery Charging

Bulk Charge ----- B-1
Absorption Charge ----- B-1
Float Charge ----- B-2
Calculating External Battery Charging Time----- B-3
Battery Reconditioning Mode----- B-4
 About Reconditioning ----- B-5

Warranty and Return Information ----- WA-1

1

Introduction

Chapter 1 contains information on the features available and the location of important parts on the front panel of the XPower Jumpcharger 15 and 40.

XPower Jumpcharger Features

The XPower Jumpchargers are advanced battery chargers designed specifically for high performance, deep-cycle lead-acid engine batteries. They are smaller and lighter than many other chargers. The XPower Jumpcharger also offers jumpstart capabilities.

XPower Jumpcharger changes the alternating current (AC) supply from the utility to the controlled low-voltage, direct current (DC) required to charge a 12 V battery by using high-frequency, switching-mode power conversion circuits. The high-frequency power conversion method is similar to that used in power supplies for computers and other electronic equipment. It results in a significantly smaller and lighter charger than other power conversion methods allow.

The XPower Jumpcharger has AC to DC isolation, a surge protector, and many other safety features which reduce potential shock and fire hazards.

Continuous Charge Rating

The XPower Jumpcharger 15 delivers 2/8/15 amp charging current. The XPower Jumpcharger 40 delivers 2/20/40 amp charging current. Traditional (low frequency) chargers only deliver their rated charging current for a short initial part of the charge cycle. The XPower Jumpcharger only reduces the charging current below these rated levels when the battery is approaching full charge. Because it delivers rated current over most of the charge cycle, XPower Jumpcharger charges your batteries faster than many other chargers with the same or higher rating.

Wide Voltage Range

XPower Jumpcharger maintains the correct charging voltage for your battery when the AC line voltage drops as low as 104 VAC or rises as high as 127 VAC. A surge protector in XPower Jumpcharger protects it from surges and spikes on the AC power line.

Protection Features

XPower Jumpcharger provides the following protection features:

- Overheating protection
- Reverse polarity warning indicator light
- Overvoltage protection
- Bad battery indication
- Over current protection
- Charging time out protection

Isolated Design

The DC battery charging circuits of XPower Jumpcharger are galvanically isolated by a transformer from the AC power circuits. This feature reduces the risk of electric shock and helps to prevent corrosion in marine applications.

Front Panel Selectors

Display Selection

The Display Selection push button allows you to toggle the display to show the vehicle battery voltage and charging current during the charging mode. The display indicates the battery capacity when the AC is not plugged in.

Power Level

The Power Level push button allows you to verify the jumpcharger's battery capacity (internal).

Charge Rate

The Charge Rate push button allows you to select the optimal charge current for your battery. Refer to Table 2-3 and Table 2-4 on page 2-7 for appropriate charge rate selections.

Battery Reconditioning

The Battery Reconditioning push button (pin-hole type) allows you to recondition a bad flooded battery that does not accept charge.

Front Panel Indicator Lights and Settings

This section describes the parts of the XPower Jumpcharger. Figure 1-1 shows the front panel. Descriptions are provided in the table.

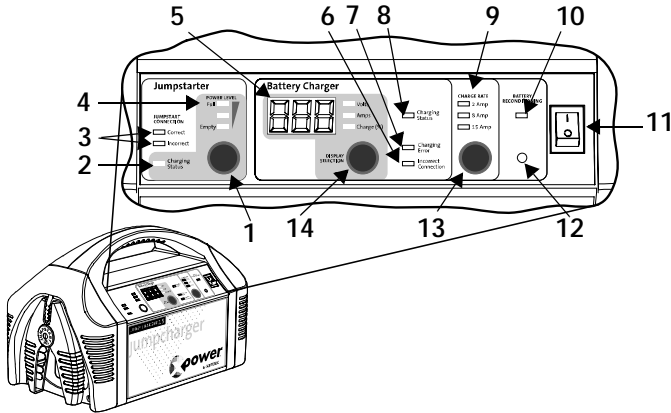


Figure 1-1 XPower Jumpcharger Front Panel

Panel Item	Description
1	Power Level push button allows you to verify the battery's jumpstart capacity (see Item 3).
2	Charging Status (green) light indicates the charging status of the jumpcharger battery (internal battery). The light blinks when charging is in progress. A solid light indicates that the internal battery is fully charged.
3	The red Incorrect light, under the Jumpstarter section, illuminates when the jumpstart clamps are improperly connected to the vehicle battery (reverse polarity). The green Correct light illuminates when the jumpstart clamps are correctly connected to the vehicle battery.
4	Power Level light indicates the jumpcharger battery levels when Power Level push button (Item 14) is triggered.

Panel Item	Description
5	Digital Display displays the numerical value of the external battery voltage, charging current and capacity. The Volts (V) , Current (A) , Battery % lights indicate which condition is being reported. The digital display is also used to indicate error codes when Charging Error light (Item 6) is illuminated. See Chapter 4, “Troubleshooting”.
6	Incorrect Connection light, under the Battery Charger section, illuminates when a reverse polarity is detected at the charging cable.
7	Charging Error light illuminates when a fault condition is detected.
8	Charging Status light indicates the charging status of the external battery. A blinking light indicates that charging is in progress. A solid light indicates that the external battery is fully charged.
9	Charge Rate light indicates the selected charging current. Charge rate can be selected by pushing the Charge Rate button (Item 12).
10	Battery Reconditioning light indicates that the battery reconditioning function is activated. A blinking light indicates that the battery reconditioning process is in progress. A solid light indicates that the battery reconditioning process is finished.
11	AC power ON/OFF switch
12	Battery Reconditioning push button (pin hole type) allows you to recondition a bad flooded battery that is not accepting charge (see Item 9).
13	Charge Rate push button allows you to select the optimal charge current for your battery (see Item 8).
14	Display Selection push button allows you to toggle between the battery voltage and charging current during external battery charging (see Item 4). It also indicates external battery capacity when the unit is not connected to an AC standard wall outlet.

Jumpstart Connections

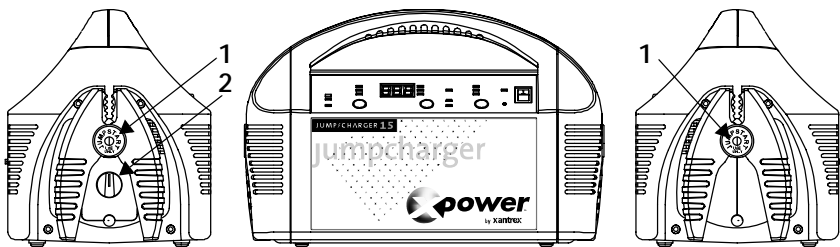


Figure 1-2 XPower Jumpcharger Jumpstart Connections

Panel Item	Description
1	Jumpstart Clips provide high power DC current to jumpstart vehicle engines.
2	Jumpstart ON/OFF Switch to activate the jumpstart function.

Charger Cable Storage Compartment

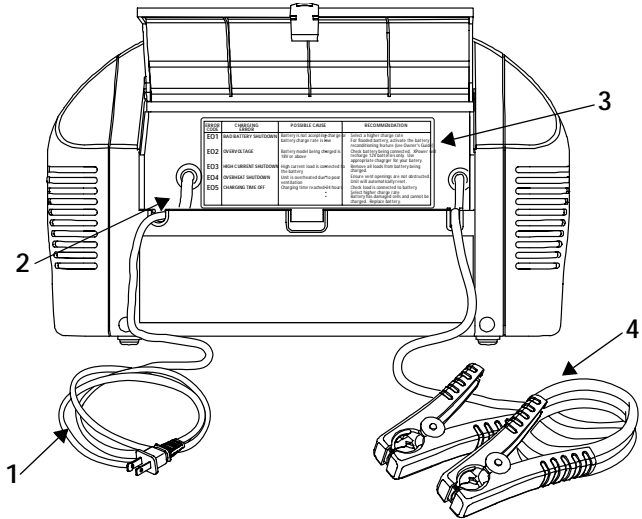


Figure 1-3 XPower Jumpcharger Storage Compartment

Panel Item	Description
1	AC Cable connects the XPower Jumpcharger to the AC wall socket.
2	Storage Compartment for AC cable and battery clips.
3	Error Code Reference Table provides quick battery troubleshooting.
4	Battery Charging Clips for charging your vehicle battery.

2 Operation

Chapter 2 explains how to operate the XPower Jumpcharger efficiently.

This chapter covers:

- Using the XPower Jumpcharger for the first time and recharging its internal battery
- Using the XPower Jumpcharger as a battery charger to charge an external (vehicle) battery
- Using the XPower Jumpcharger to jump-start vehicle engines

Operating Conditions and Guidelines



CAUTION

Read all operating instructions before operating the XPower Jumpcharger.

Choosing a Location



WARNING: Fire or explosion

The XPower Jumpcharger contains components that tend to produce arcs or sparks. To prevent fire or explosion, do not operate the XPower Jumpcharger in compartments containing flammable materials, or in locations that require ignition-protected equipment.

The XPower Jumpcharger should be operated only in a location that meets these requirements:

Dry	Do not allow water or other liquids to drop or splash on the XPower Jumpcharger.
Cool	Ambient air temperature should be between 32 and 104°F (0 and 40°C)—the cooler the better within this range.
Ventilated	Leave at least 2" (5 cm) clearance around the XPower Jumpcharger for air flow. Ensure that the ventilation openings are not obstructed.
Safe	Do not operate the unit in any compartment capable of storing flammable liquids like gasoline.
Protected from battery gases	Do not operate the XPower Jumpcharger where it will be exposed to battery gases. These gases are very corrosive, and prolonged exposure will damage the XPower Jumpcharger.

Using XPower Jumpcharger for the First Time

Important: Prior to operating your XPower Jumpcharger, ensure that the internal battery of the jumpcharger is fully charged. If the XPower Jumpcharger has been used for jumpstarting, recharge the battery immediately.

Recharging the Jumpcharger Battery

Note: The XPower Jumpcharger Power Level indicator lights (located on the Jumpstarter function) are only accurate when the XPower Jumpcharger has been disconnected from the AC wall outlet for fifteen minutes.

To recharge the jumpcharger battery:

1. Apply AC power to the XPower Jumpcharger. Turn the AC Power ON/OFF Switch to ON.
2. Disconnect any external battery that may be connected to the battery charging clips.
3. The XPower Jumpcharger starts to charge the internal battery.
The Charging Status indicator light on the jumpstart function section blinks when charging is in progress and turns solid when charging is complete (about 3–4 hours if the jumpcharger is completely discharged).
4. Turn the AC Power ON/OFF Switch to OFF.

Important: If you keep the XPower Jumpcharger in storage, the battery will self-discharge over time. Remember to recharge the jumpcharger every three months to keep it operational.

Important: Once fully charged, the charging current automatically reduces to a maintenance charge mode, and the XPower Jumpcharger may be left permanently connected to the AC outlet.

Charging 12 Volt Batteries

Before you start to charge batteries read the “Important Safety Instructions” on page v and take all safety precautions when working with batteries.

The XPower Jumpcharger has been designed to provide fully automatic recharge of 12 V, automotive, marine, deep-cycle, AGM and gell cell batteries.



WARNING: Explosion hazard

The XPower Jumpcharger 15 and 40 are designed to charge 12 V lead-acid batteries only. Do not use these products on batteries with other voltage ratings.

To charge your 12 volt battery:

1. If possible, disconnect all loads from the battery, by removing battery cables, opening a disconnect switch, or switching loads off.

The charger detects a battery is fully charged when its charging current drops below a preset limit. The presence of electrical loads on the battery may interfere with this detection method. The 24-hour timer-based charging shutdown feature acts as a backup, but the charging current- based method is preferable.

2. Apply AC power to the XPower Jumpcharger, turn the AC power ON/OFF switch to ON.
3. Connect the red positive (+) clip of the charger cables (marked For Charging Only) to the positive (+) terminal of the vehicle battery.

The battery's positive terminal is usually larger in diameter than the negative terminal. In most vehicles, the battery's positive terminal has a red wire connected to it.

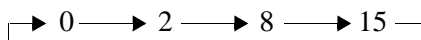
4. Connect the black negative (–) clip of the charger cables to the negative (–) battery terminal.

If the red Incorrect connection indicator light on the

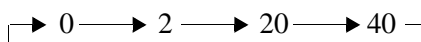
Battery Charger function illuminates, reverse polarity has been detected. Correct polarity must be established before proceeding. Go back to Step 3.

5. The Charge Rate indicator light will blink. Select the suitable charging current for your battery (see Table 2-3 or Table 2-4 on page 2-7) by toggling the Charge Rate push button located below the indicator light. If the charging current is not selected within 10 seconds, the unit will set to a default charge rate of 2 A.
6. The Charging Status indicator light on the Battery Charger function section will blink and the fully-automatic charging sequence begins.
7. During charging, the charging current can be set to a different charge rate or terminated at any time by toggling the Charge Rate push button.

XPower Jumpcharger 15



XPower Jumpcharger 40



8. During charging, you can toggle the Display Selection push button to show either the charging voltage or the charging current on the Digital Display.
9. When the charging process is complete, the Charging Status indicator light on the Battery Charger function section changes from blinking to solid.
A 24-hour timer is built into the unit to avoid battery overcharging.

The charger will automatically recharge the battery if the charge current rises above the threshold specified in Table 2-1 and Table 2-2.

Table 2-1 XPower Jumpcharger 15

Charging Rate	Threshold
2 A	0.6
8 A	1.5
15 A	2.0

Table 2-2 XPower Jumpcharger 40

Charging Rate	Threshold
2 A	0.6
20 A	3.0
40 A	6.0

10. Turn the AC power ON/OFF switch to OFF.
11. Remove the black negative (–) clip and the red positive (+) clip from the vehicle's battery terminals.
12. Store the charging cables in the storage compartment at the back of the unit.

Charging Rates Selection Guide

Use Table 2-3 and Table 2-4 to determine the charging rate.

Table 2-3 XPower Jumpcharger 15

Charging Rate	Recommended Battery Size
2 A	6 Ah or above
8 A	20 Ah or above
15 A	40 Ah or above

Table 2-4 XPower Jumpcharger 40

Charging Rate	Recommended Battery Size
2 A	6 Ah or above
20 A	50 Ah or above
40 A	100 Ah or above

Reconditioning (Equalizing) Flooded Type External Batteries



WARNING: Explosion hazard

Battery reconditioning feature works only on flooded lead-acid batteries. Do not attempt to recondition sealed lead-acid batteries.



WARNING: Explosion hazard

During the battery reconditioning process, the battery generates potentially flammable gases. Follow all the battery safety precautions listed in this guide. Ventilate the area around the battery thoroughly and ensure that there are no sources of flame or sparks in the vicinity.



CAUTION

Turn off or disconnect all loads on the battery during reconditioning. The voltage applied to the battery during reconditioning may be above the safe levels for some loads. Be sure to check battery electrolyte before and after reconditioning. Fill only with distilled water.

Important: The battery reconditioning mode has a 4 hour timing limit.

To recondition your external batteries (on the vehicle):

1. Disconnect all loads from the battery by removing battery cables or by opening a disconnect switch.
2. Apply AC power to the XPower Jumpcharger, and turn the AC power ON/OFF switch to ON.
3. Connect the red positive (+) clip of the cables (marked For Charging Only) to the positive (+) terminal of the engine battery.

The battery's positive terminal is usually larger in diameter than the negative terminal. In most vehicles, the battery's positive terminal has a red wire connected to it.

4. Connect the black negative (–) clip of the cables to the negative (–) battery terminal.
If the red Incorrect Connection indicator light on the Battery Charger function illuminates, reverse polarity has been detected. Correct polarity must be established before proceeding.
5. Use a toothpick, paper clip, pen point or other small object to push the Battery Reconditioning button (pin-hole type).
6. The Battery Reconditioning and Charge Rate indicator lights illuminate and blink.
The display shows (_ _ _) then (– – –) then (¯ ¯ ¯).
7. Select the suitable battery reconditioning current for the battery size (see Table 2-3 or Table 2-4 on page 2-7) by pushing the Charge Rate push button.
If the battery reconditioning current is not selected within 10 seconds, the unit will set to a default charging rate of 2 A.
8. Monitor the specific gravity of each cell of the battery during reconditioning with a battery hydrometer.
Reconditioning is complete when the specific gravity of each cell of the battery remains constant. Most lead-acid batteries have a specific gravity of approximately 1.265 when fully charged.
When the battery reaches the target specific gravity, press the Charge Rate button until all charge rate lights are off or remove the battery clips to terminate the reconditioning mode.
9. If the specific gravity is still rising when the reconditioning mode reaches the 4 hour timing limit, you can initiate further reconditioning by pressing the Battery Reconditioning button again.
After approximately 4 hours, the Battery Reconditioning indicator light changes from blinking to solid and the digital display will show (≡ ≡ ≡).
The battery reconditioning mode has been terminated.
10. Turn the AC power ON/OFF switch to OFF.

-
11. Remove the black negative (–) clip and the red positive (+) clip from the vehicle's battery terminals.
 12. Check the battery electrolyte level. If necessary, refill with distilled water only.

Jumpstarting a Vehicle Engine

You can use the XPower Jumpcharger to jumpstart a vehicle or boat engine that has a 12V starting battery by using the supplied jumpstart cables.



WARNING: Fire hazard

Never allow cables' red and black clamps to touch each other or another common metal conductor. This could cause damage to the unit and/or create a sparking/explosion hazard. Always switch off the Jumpstart Power Switch after use.



WARNING: Fire hazard

Jumpstart cable clamps' connection to the vehicle's battery terminals must be positive to positive (red clamp to battery "+") and negative to negative (black clamp to battery "-"). A reverse polarity connection (positive to negative) may cause damage to the unit and/or create a sparking/explosion hazard.

Important: Closely follow these instructions for jumpstarting your vehicle as they may be different from the instructions supplied with other jumpstart products or jumpstart cables.

To jumpstart a vehicle or boat engine:

1. Turn off the vehicle or boat ignition and all accessories.
2. Engage the park or emergency brake and place the transmission in park for an automatic or neutral for a manual.
3. If jumpstarting a boat engine, purge the engine compartment and bilge of all fumes before jumpstarting.
4. Position the XPower Jumpcharger on a flat, stable surface near the battery and away from all moving parts of the engine.
Ensure that the Jumpstart Power Switch (located near the positive jumpstart cable clip) is OFF.

-
5. Connect the red positive (+) clip of the Jumpstart cables (marked For Jumpstart Only) to the positive (+) terminal of the engine battery.
The battery's positive terminal is usually larger in diameter than the negative terminal. In most vehicles, the battery's positive terminal has a red wire connected to it.
 6. Connect the black negative (–) clip of the cables to the negative (–) battery terminal.
If the red Incorrect Connection indicator light on the Jumpstarter panel illuminates, then reverse polarity has been detected. Correct polarity must be established before proceeding. Disconnect the Jumpstart Clips from the vehicle's battery and redo steps 5 and 6 above.
If the green Correct Connection indicator light on the Jumpstarter panel is illuminated, proceed to the next step.
 7. Turn the Jumpstart Power Switch to ON.
Before starting the engine, make sure the XPower Jumpcharger and the cables are clear of belts and fans.
 8. Crank the engine for 4 seconds or until it starts, whichever is first.



WARNING: Fire hazard

Do not crank the engine for more than 4 seconds. The jumpstart feature is designed for short term operation only. Operating the jumpstart feature for more than 4 seconds may cause damage to the unit. Allow the XPower Jumpcharger to cool down for at least 3 minutes after each jumpstart.

9. Turn the Jumpstart Power Switch to OFF.
10. Remove the black negative (–) clip and then the red positive (+) clip from the vehicle's battery terminal.
11. Store in the appropriate holder on each side of the XPower Jumpcharger.

Important: Recharge the XPower Jumpcharger as soon as possible after each use. See “Recharging the XPower Jumpcharger Battery” on page 3-3.

3 Maintenance

Chapter 3 provides information on maintaining the XPower Jumpcharger's internal battery.

Routine maintenance is required to keep your XPower Jumpcharger operating properly.



WARNING: Shock hazard

Disconnect all sources of AC power and external battery before performing any type of maintenance.

Cleaning



WARNING: Shock hazard

The XPower Jumpcharger contains no user-serviceable components. Do not attempt to service the unit unless you are a qualified technician or electrician. Contact your dealer or the manufacturer for service information.

Internal Jumpstarter Battery Maintenance

All rechargeable batteries gradually discharge when left standing, and you need to recharge them periodically to maintain maximum battery capacity. The XPower Jumpcharger is designed to regulate the charging process, ensuring that the internal jumpstarter battery is always fully charged but never overcharged. This ensures safe recharging and maximum battery life.



CAUTION

Due to inherent self-discharge, lead acid batteries must be charged at least every 3 months, especially in a warm environment. Leaving a battery in a discharged state, or not recharging every 3 months, may result in permanent battery damage and poor jumpstart performance.



CAUTION

Do not attempt to recharge the XPower Jumpcharger battery if it is frozen. Gradually warm the frozen battery to 32°F (0°C) before recharging.

Recharging the XPower Jumpcharger Battery

To check the XPower Jumpcharger's power level, push the Power Level button.

Important: The XPower Jumpcharger Battery Level indicator lights are only accurate when the XPower Jumpcharger has been disconnected from all appliances and all charging sources for fifteen minutes.

The XPower Jumpcharger's battery will automatically recharge when the XPower Jumpcharger is connected to an AC source and no external battery is connected to the charging cable (marked For Charging Only).

Once the XPower Jumpcharger is fully charged, the charging voltage and current automatically drops to a maintenance level and the XPower Jumpcharger may be left permanently connected to the AC wall socket. If your utility power is interrupted, the charging process automatically restarts when power returns.

Important: The XPower Jumpcharger will not charge the jumpstarter battery when an external battery (on the vehicle) is connected to the charging cable (marked For Charging Only), even if the external battery is fully charged.

4 Troubleshooting

Chapter 4 will help you identify and remedy problems than can occur with the XPower Jumpcharger.

Read this chapter before calling Customer Service.

If you cannot solve the problem with the XPower Jumpcharger, record the information asked for on “Information About Your System” on page WA-6 and then call Customer Service.

Troubleshooting Reference



WARNING: Electric shock hazard

Do not disassemble the XPower Jumpcharger. The XPower Jumpcharger does not contain any internal user-serviceable parts and attempting to service the unit yourself could result in electrical shock or burn.

Table 4-1 Troubleshooting reference

Problem	Possible Cause	Solution
Digital Display or LED on unit does not turn on	No power at the AC receptacle	Ensure that power is available at the receptacle
	AC Power ON/OFF switch is OFF	Ensure AC Power ON/OFF switch is ON
	Open fuse in XPower Jumpcharger	Have XPower Jumpcharger serviced by a qualified technician
Digital Display shows voltage and charging current but not Charge % during charging	Unit is normal, as the charge % reading is disabled when unit is charging an external battery	
Digital Display shows Charge % but not voltage and charging current	Unit is normal. With no AC connected to the unit, the digital display will only show external battery capacity (in %) when an external battery is connected to the charging cable (marked For Charging Only)	

Table 4-1 Troubleshooting reference

Problem	Possible Cause	Solution
Digital display does not turn on when the charging cable (marked For Charging Only) is connected to an external battery	The red Incorrect Connection indicator light is illuminated indicating that the positive and negative charging cable clips are reversed	Reconnect the charger cable clips to the correct polarity (see “To charge your 12 volt battery:” on page 2-5)
	The external battery being charged is below 2.5 VDC	Remove the charger cable clips. Connect the jumpcharge battery clips (For Only Jumpstart) to the battery being charged. Check jumpstart connection polarity. Turn on jumpstart power switch for a minute. Disconnect the jumpcharger battery clips and reconnect the charger cable clips
	Poor connection on battery terminals	Check battery connections
Charging Error E01 Bad Battery Shutdown	Battery is not accepting charge	For flooded battery, try reconditioning the battery (see “To recondition your external batteries (on the vehicle):” on page 2-8)
	Charging rate selected is too low for the battery being charged	Select a higher charge rate (see Table 2-3 or Table 2-4 on page 2-7)
Charging Error E02 Overcharge Shutdown	Battery model being charged is 17 V or above	Check battery being connected. This charger will recharge 12 V batteries only. Use appropriate charger for your battery
Charging Error E03 High Current Shutdown	High current load is connected to the battery	Remove all loads from the battery being charged

Table 4-1 Troubleshooting reference

Problem	Possible Cause	Solution
Charging Error E04 Overheat Shutdown	Unit has overheated due to poor ventilation or excessively warm environmental conditions	Clear blocked ventilation openings or remove objects covering the unit. Unit will automatically restart when it cools down Move the XPower Jumpcharger to a cooler environment
Charging Error E05 Charging Time Off	Battery charging time reaches 24 hours Charging rate selected for battery charging is too low for the battery being charged Battery has a damaged cell	Check load is connected to external battery Select a higher charging rate (see Table 2-3 or Table 2-4 on page 2-7) Replace battery
Power Level indicator lights show the battery is full when the Power Level button is toggled	Power Level lights are only accurate when the XPower Jumpcharger has been disconnected from all AC sources for fifteen minutes.	Unplug the unit and any external batteries connected to the battery charging clips and let the XPower Jumpcharger rest for 15 minutes to obtain an accurate reading.

Table 4-1 Troubleshooting reference

Problem	Possible Cause	Solution
The engine being jumpstarted will not start.	XPower Jumpcharger battery is not fully charged.	Recharge the XPower Jumpcharger internal booster battery.
	The engine condition is poor.	Have the engine serviced.
	Jumpstart Power Switch is OFF.	Turn ON the Jumpstart Power Switch.
	The engine start capacity exceeds the XPower Jumpcharger jumpstart capability.	Use a higher power XPower XPower Jumpcharger.
The battery clamps of the jumpstart cables measure zero volts.	Jumpstart Power Switch is OFF.	Turn ON the Jumpstart Power Switch.
	XPower Jumpcharger internal booster battery is dead	Internal booster battery is not user-replaceable. If still under warranty, see “Return Procedure” on page WA-4 for instructions on how to return the unit to Xantrex for repair.

A Specifications

Appendix A lists the specifications for the XPower Jumpcharger.

Important: Specifications are subject to change without notice.

Physical Specifications

Dimensions <ul style="list-style-type: none">XPower Jumpcharger 15XPower Jumpcharger 40	324 mm × 182 mm × 210 mm (12.76 in. × 7.17 in. × 8.27 in.) 362 mm × 195 mm × 290 mm (14.25 in. × 7.68 in. × 11.41 in.)
Weight <ul style="list-style-type: none">XPower Jumpcharger 15XPower Jumpcharger 40	6.18 kg (13.62 lbs) 10.75 kg (23.7 lbs)
AC Input Connections <ul style="list-style-type: none">XPower Jumpcharger 15XPower Jumpcharger 40	6.5 ft. (2.0 m) AWG 18 6.5 ft. (2.0 m) AWG 16
DC Output Connections XPower Jumpcharger 15 <ul style="list-style-type: none">“For Jumpstart Only” Clips“For Charging Only” Clips XPower Jumpcharger 40 <ul style="list-style-type: none">“For Jumpstart Only” Clips“For Charging Only” Clips	2.0 ft. (0.6 m) AWG 8 6.0 ft. (1.8 m) AWG 14 2.0 ft. (0.6 m) AWG 8 6.0 ft. (1.8 m) AWG 10

Electrical Specifications

External Battery Charging System

Number of Battery Bank Outputs	1
Nominal Battery Voltage	12 VDC
Nominal Operating Output Range	2.5 – 15.6 VDC
Rated DC Output Current <ul style="list-style-type: none">• XPower Jumpcharger 15• XPower Jumpcharger 40	2/8/15 ADC 2/20/40 ADC
Charge Modes	3 stage
Absorption Voltage	14.4 VDC
Float Voltage at no Load	13.6 VDC

Battery Reconditioning Mode

Maximum Output Voltage	16.5 VDC
Battery Reconditioning Mode Current <ul style="list-style-type: none">• XPower Jumpcharger 15• XPower Jumpcharger 40	0.25 A with 2 A setting 1.0 A with 8 A setting 2.0 A with 15 A setting 0.25 A with 2 A setting 2.5 A with 20 A setting 5.0 A with 40 A setting

Internal Jumpcharger Battery Charging System

Nominal Internal Battery Voltage	12 VDC
Rated DC Charging Current	4 A
Charge Mode	3 stage
Internal Battery Type	sealed, AGM (Absorbed Glass Mat), lead acid
Internal Battery Capacity <ul style="list-style-type: none">• XPower Jumpcharger 15• XPower Jumpcharger 40	12 Ah 17 Ah

AC Input Specifications

	XPower Jumpcharger 15	XPower Jumpcharger 40
AC Input Voltage Range	104 – 127 VAC, 50/60 Hz	
Typical AC Input Current at 120 VAC	3.5 A RMS	8.5 A RMS
No-load AC Power Draw	Less than 3 watts	
Power Factor Rated Load	0.66	0.68
Efficiency – peak	83%	

Protection Features

Battery Reverse Polarity	Reverse Polarity indicator light on charger section of front panel illuminates
Output Current Limit <ul style="list-style-type: none"> XPower Jumpcharger 15 XPower Jumpcharger 40 	2 A — 2.1 A 8 A — 8.4 A 15 A — 15.8 A 2 A — 2.1 A 20 A — 21 A 40 A — 42 A
Error Code with Light ON	E01 — E05

Approvals

Product Safety	ETL approved to CSA107.2 and UL1236 standards
Electromagnetic Compatibility (EMC)	Complies with FCC part 15B, Class B

B Battery Charging

Appendix B describes battery charging in more detail.

XPower Jumpcharger charges batteries in a sequence known as a three-stage charge. The charging voltage delivered to the battery depends on the battery

The three automatic stages are:

- bulk
- absorption
- float

There is a fourth stage, battery recondition (equalization), that is initialized manually since it is only performed occasionally and only on a flooded battery.

Bulk Charge

In the first stage, known as the bulk charge, XPower Jumpcharger delivers its full- rated output current. This constant current is delivered to the batteries until the battery voltage approaches its absorption voltage—typically around 14.5 volts. The bulk charge stage restores about 75% of the battery's charge.

Absorption Charge

During the absorption charge, the charging voltage is held constant near the gassing voltage, and the battery gradually reduces the charging current it demands as it attains full charge. Once the current drops to around 1/6 of the charging current in bulk charge mode, the charger exits to Float charge mode.

Float Charge

The float charge is a maintenance mode in which the output voltage of the charger is reduced to a lower level, typically about 13.5 volts to maintain the battery's charge without losing electrolyte through gassing. In the float mode, the charger will initiate a new charge cycle under any of these conditions:

- AC power is disconnected and reconnected
- current demand on charger exceeds the battery recharge current setting

The chart in Figure B-1 shows the three-stage charging profile.

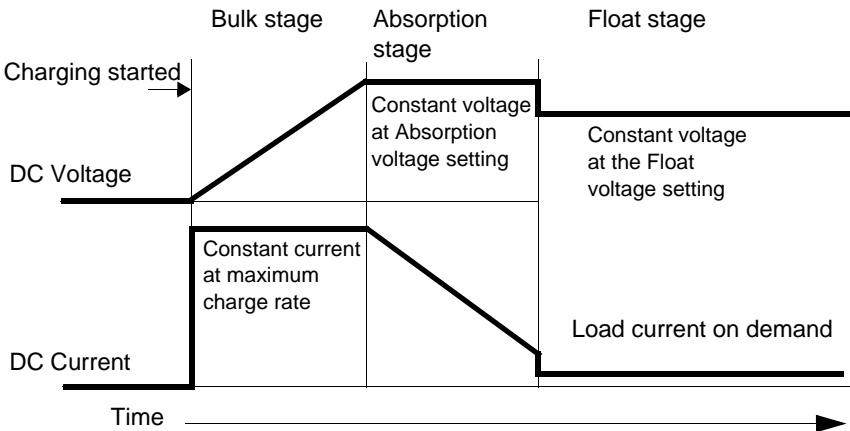


Figure B-1 Three-stage charging profile

Calculating External Battery Charging Time

Formula

Charging time will depend on the capacity of your battery and on how deeply it is discharged. The following equation calculates an approximate charging time:

$$\text{Charging time} = \frac{\text{CAP} \times \text{DOD}}{\text{CC} \times 80\%}$$

where:

Charging Time:	Battery recharge time in hours
CAP:	Battery capacity in amp-hours
DOD:	Battery depth of discharge in per cent. A fully discharged battery has 100% DOD
CC:	Charge current, the rated current output of the charger in amperes
80%:	Typical charging efficiency for lead-acid batteries

Example

A Group 27 size battery rated at 82 amp-hours is 40% discharged, that is, it has a DOD = 40. Charging time with a XPower Jumpcharger unit is calculated as follows:

$$\text{Charging time} = \frac{82 \text{ Ah} \times 40\%}{20 \text{ A} \times 80\%} = 2 \text{ hours}$$

Battery Reconditioning Mode

A battery reconditioning charge should be performed *only* on vented, flooded (non-sealed or “wet”) batteries. It should be performed only if recommended by the battery manufacturer and only as often as specified. Battery reconditioning is a deliberate overcharge designed to return each cell to optimum condition by reducing sulfation and stratification in the battery. The overcharge helps the battery to reach and maintain peak capacity by equalizing the chemistry in the individual battery cells.



CAUTION: Risk of battery damage

XPower Jumpcharger *cannot* automatically determine when to stop the reconditioning of a battery. You must monitor the battery specific gravity throughout reconditioning to determine the end of the reconditioning cycle. The 4 hour time-out is intended as a safety feature but may not be sufficiently short to prevent battery damage.



WARNING

Do not recondition gel cell batteries.



WARNING

Always monitor the reconditioning charge cycle. Provide proper ventilation for battery fumes. Do not allow any sparks during reconditioning. If one or more cells begin to overflow, terminate the recondition cycle.



WARNING

Check the battery electrolyte both before and after the reconditioning charge. Do not expose the battery plates to air. Leave the battery caps on while reconditioning. Top off after reconditioning.



WARNING

Remove all loads from the DC system before reconditioning. Some DC loads may not tolerate the high charge voltage.

About Reconditioning

Frequency

Approximately once a month, you may wish to recondition your flooded batteries by using the battery reconditioning mode.

Important

Reconditioning can damage your batteries if it is not performed properly. Never recondition a battery more than twice a month. Always check battery fluid level before *and* after reconditioning. Fill batteries only with *distilled* water.

Battery manufacturers' recommendations on reconditioning vary. Always follow the battery manufacturer's instructions so batteries are properly reconditioned. As a guide, a heavily used battery may require reconditioning once a month while a battery in light duty service, only needs reconditioning every two to four months. XPower Jumpcharger provides a high-quality charge so batteries will not need to be reconditioned as often as with a lower quality charger.

Battery type

XPower Jumpcharger reconditions only flooded lead-acid batteries. It does not recondition sealed lead-acid batteries since they can be damaged by this process.

Duration

Reconditioning is manually terminated when the specific gravity in each cell is about 1.265 and remains constant at that level. XPower Jumpcharger automatically exits the reconditioning mode after six hours.

Battery charge state

Reconditioning is only performed on fully-charged batteries. If they are not charged, the first part of the process is similar to the absorption charge and ensures the battery is fully charged.

Recommended

The manufacturer recommends that you run a normal charge cycle on the batteries before you recondition them.

Warranty and Return Information

Warranty

What does this warranty cover? This Limited Warranty is provided by Xantrex Technology, Inc. ("Xantrex") and covers defects in workmanship and materials in your XPower Jumpcharger 15 and 40. This warranty period lasts for 12 months from the date of purchase at the point of sale to you, the original end user customer. You require proof of purchase to make warranty claims.

What will Xantrex do? Xantrex will, at its option, repair or replace the defective product free of charge, provided that you notify Xantrex of the product defect within the Warranty Period, and provided that Xantrex through inspection establishes the existence of such a defect and that it is covered by this Limited Warranty.

Xantrex will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. Xantrex reserves the right to use parts or products of original or improved design in the repair or replacement. If Xantrex repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the return shipment to the customer, whichever is greater. All replaced products and all parts removed from repaired products become the property of Xantrex.

Xantrex covers both parts and labor necessary to repair the product, and return shipment to the customer via a Xantrex-selected non-expedited surface freight within the contiguous United States and Canada. Alaska and Hawaii are excluded. Contact Xantrex Customer Service for details on freight policy for return shipments outside of the contiguous United States and Canada.

How do you get service? If your product requires troubleshooting or warranty service, contact your merchant. If you are unable to contact your merchant, or the merchant is unable to provide service, contact Xantrex directly at:

Telephone: 1 800 394 0440 (toll free North America)
1 360 925 5097 (direct)

Fax: 1 800 994 7828 (toll free North America)
1 360 925 5143 (direct)

Email: customerservice@xantrex.com

Direct returns may be performed according to the Xantrex Return Material Authorization Policy described in your product manual. For some products, Xantrex maintains a network of regional Authorized Service Centers. Call Xantrex or check our website to see if your product can be repaired at one of these facilities.

Warranty and Return

What proof of purchase is required? In any warranty claim, dated proof of purchase must accompany the product and the product must not have been disassembled or modified without prior written authorization by Xantrex.

Proof of purchase may be in any one of the following forms:

- The dated purchase receipt from the original purchase of the product at point of sale to the end user, or
- The dated dealer invoice or purchase receipt showing original equipment manufacturer (OEM) status, or
- The dated invoice or purchase receipt showing the product exchanged under warranty

What does this warranty not cover? This Limited Warranty does not cover normal wear and tear of the product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. This warranty does not apply to and Xantrex will not be responsible for any defect in or damage to:

- a) the product if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b) the product if it has been subjected to fire, water, generalized corrosion, biological infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the Xantrex product specifications including high input voltage from generators and lightning strikes;
- c) the product if repairs have been done to it other than by Xantrex or its authorized service centers (hereafter "ASCs");
- d) the product if it is used as a component part of a product expressly warranted by another manufacturer;
- e) the product if its original identification (trade-mark, serial number) markings have been defaced, altered, or removed.

Disclaimer

Product

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY XANTREX IN CONNECTION WITH YOUR XANTREX PRODUCT AND IS, WHERE PERMITTED BY LAW, IN LIEU OF ALL OTHER WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OBLIGATIONS AND LIABILITIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE IN CONNECTION WITH THE PRODUCT, HOWEVER ARISING (WHETHER BY CONTRACT, TORT, NEGLIGENCE, PRINCIPLES OF MANUFACTURER'S LIABILITY, OPERATION OF LAW, CONDUCT, STATEMENT OR OTHERWISE), INCLUDING WITHOUT RESTRICTION ANY IMPLIED WARRANTY OR CONDITION OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE EXTENT REQUIRED UNDER APPLICABLE LAW TO APPLY TO THE PRODUCT SHALL BE LIMITED IN DURATION TO THE PERIOD STIPULATED UNDER THIS LIMITED WARRANTY.

IN NO EVENT WILL XANTREX BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING WHETHER IN CONTRACT OR TORT INCLUDING WITHOUT RESTRICTION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, ANY PERSONAL INJURY, ANY DAMAGE OR INJURY ARISING FROM OR AS A RESULT OF MISUSE OR ABUSE, OR THE INCORRECT INSTALLATION, INTEGRATION OR OPERATION OF THE PRODUCT.

Exclusions

If this product is a consumer product, federal law does not allow an exclusion of implied warranties. To the extent you are entitled to implied warranties under federal law, to the extent permitted by applicable law they are limited to the duration of this Limited Warranty. Some states and provinces do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply to you. This Limited Warranty gives you specific legal rights. You may have other rights which may vary from state to state or province to province.

Warning: Limitations On Use

Please refer to your product manual for limitations on uses of the product.

SPECIFICALLY, PLEASE NOTE THAT THE XPOWER JUMPCHARGER 15 AND 40 SHOULD NOT BE USED IN CONNECTION WITH LIFE SUPPORT SYSTEMS OR OTHER MEDICAL EQUIPMENT OR DEVICES. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, XANTREX MAKES NO REPRESENTATIONS OR WARRANTIES REGARDING THE USE OF THE XANTREX XPOWER JUMPCHARGER 15 AND 40 IN CONNECTION WITH LIFE SUPPORT SYSTEMS OR OTHER MEDICAL EQUIPMENT OR DEVICES.

Return Material Authorization Policy

Before returning a product directly to Xantrex you must obtain a Return Material Authorization (RMA) number and the correct factory "Ship To" address. Products must also be shipped prepaid. Product shipments will be refused and returned at your expense if they are unauthorized, returned without an RMA number clearly marked on the outside of the shipping box, if they are shipped collect, or if they are shipped to the wrong location.

When you contact Xantrex to obtain service, please have your instruction manual ready for reference and be prepared to supply:

- The serial number of your product
- Information about the installation and use of the unit
- Information about the failure and/or reason for the return
- A copy of your dated proof of purchase

Record these details in "Information About Your System" on page WA-6.

Return Procedure

1. Package the unit safely, preferably using the original box and packing materials. Please ensure that your product is shipped fully insured in the original packaging or equivalent. This warranty will not apply where the product is damaged due to improper packaging.
2. Include the following:
 - The RMA number supplied by Xantrex Technology, Inc. clearly marked on the outside of the box.
 - A return address where the unit can be shipped. Post office boxes are not acceptable.
 - A contact telephone number where you can be reached during work hours.
 - A brief description of the problem.
3. Ship the unit prepaid to the address provided by your Xantrex customer service representative.

If you are returning a product from outside of the USA or Canada In addition to the above, you MUST include return freight funds and are fully responsible for all documents, duties, tariffs, and deposits.

If you are returning a product to a Xantrex Authorized Service Center (ASC) A Xantrex return material authorization (RMA) number is not required. However, you must contact the ASC prior to returning the product or presenting the unit to verify any return procedures that may apply to that particular facility.

Out of Warranty Service

If the warranty period for your XPower Jumpcharger 15 and 40 has expired, if the unit was damaged by misuse or incorrect installation, if other conditions of the warranty have not been met, or if no dated proof of purchase is available, your inverter may be serviced or replaced for a flat fee.

To return your XPower Jumpcharger 15 and 40 for out of warranty service, contact Xantrex Customer Service for a Return Material Authorization (RMA) number and follow the other steps outlined in “Return Procedure” on page WA-4.

Payment options such as credit card or money order will be explained by the Customer Service Representative. In cases where the minimum flat fee does not apply, as with incomplete units or units with excessive damage, an additional fee will be charged. If applicable, you will be contacted by Customer Service once your unit has been received.

Information About Your System

As soon as you open your XPower Jumpcharger 15 and 40 package, record the following information and be sure to keep your proof of purchase.

- ☐ Serial Number (on DC end) _____
- ☐ Purchased From _____
- ☐ Purchase Date _____

If you need to contact Customer Service, please record the following details before calling. This information will help our representatives give you better service.

- ☐ Battery/battery bank size _____
- ☐ DC wiring size and length _____
- ☐ Warning, Error or Panel
Fault Message _____
- ☐ Appliances operating when
problem occurred _____
- ☐ Description of problem _____
